



ST. CATHERINE
UNIVERSITY

COMPUTER, TELEPHONE AND CABLE TV INFORMATION PARENTS OF STUDENTS ENTERING FALL 2009

1. Does my daughter have to own a computer?

a. Generally no.

However:

- i. Many students find it more convenient to own a computer because instructors expect papers to be typewritten/word processed, require students to access information on the Internet frequently, etc.
- ii. Instructors in some Business Administration and computer programming courses may require students to own a laptop.

2. If my daughter does not own a computer, are computers available for her to use?

a. In computer labs—St. Paul campus

- i. 4 General Labs (85 PCs, 1 MAC)
- ii. 12 Academic Dept. Labs (72 PCs, 17 MACs)

b. In Computer Labs – Minneapolis Campus

- i. 3 General Labs (30 PCs, 1 MAC)
- ii. 3 Academic Labs (20 PCs)

c. In residence halls

- i. St. Mary's--10 in work room on lower level
- ii. Other residence halls--3-4 in work rooms on each floor

3. Will my daughter be able to lease a computer from the college?

No general leasing program is available. The College terminated its program for leasing laptops to students for courses without lease requirements at the end of the spring 2005 semester.

4. If my daughter brings her personally owned computer to campus, what are the minimum requirements to enable connection to the college's data network?

We do not permit student owned wireless access points on our network.

All Saint Paul Residence Hall rooms require student provided Ethernet patch cables to connect computers to the College Network.

College provided secure wireless access is available in the two new Saint Paul Residence Halls common areas, the Minneapolis Halls, Library and Deli, the Coeur de Catherine Library and Student Center common areas, the Mendel Building Classrooms and the Whitby Building Nursing Lab

Minimum Computer Configurations:

- a. Windows (Intel) based
 - i. The minimum configuration we recommend is processor speed of 1.8GHz or higher and 1GMB RAM.
 - ii. Windows 7, Vista or XP operating system.
 - 1) All critical updates installed
 - 2) System configured to check and install updates when logged onto internet
 - iii. Network interface card (NIC) installed and Ethernet patch cable
- b. MAC
 - i. Processor— Intel based MAC; RAM 1 GB or higher
 - ii. OS 10.4 or above operating system
 - iii. Network interface card (NIC) installed and Ethernet patch cable.
- c. Virus Detection
 - i. **All virus detection software must be removed prior to installing college provided Network Associates McAfee VirusScan software. A CD containing the McAfee VirusScan Enterprise software version will be distributed during Fall Orientation at no charge. It will also be available to you today at the Computing Services table or at the Help Desk**

5. Does my daughter have to have her own account with an Internet service provider in order to access the St. Kate's email system or the internet?

- a. No if she is going to access the email system or the Internet only from:
 - i. Computers located in the on-campus computer labs
 - ii. Her own computer through connection to the St. Kate's network in her residence hall room or other campus locations
- b. Yes if she is going to access the email system or internet from home or other off-campus locations

6. If my daughter lives on campus, what access will she have to telephone services?

- a. Telephone in each room with one voicemail box
- b. Local service included in the room charge. Long distance calls must be charged to a pre-purchased long distance charge card

7. If my daughter lives on campus, will she have access to cable television?

Yes. There is one cable television connection in each room. Provides access to approx. 80 channels. Cost is included in the room charge.

8. **First Call for Help:** 651-690-6402 The Computing Services Help Desk will assist you with computer problems or questions. We are open 8:30 am to 5 pm, Monday – Friday and 9 am – 4 pm on WEC Saturdays. We're here to help you! Help Desk is in room 120 Coeur de Catherine – Inside Library on 1st Floor.

ONLINE HELP: Online assistance via Chat is available all hours the Library is open. In addition there are Help Guides and 'FAQ' documents for many subjects from Web Mail to the Black Board Instructional software is available at the Computing Services home page – click the Online Help Guides link at: www.stkate.edu/mclgynn